Introduction

The results of your responses shall be used for the purpose of the Nashua ProAct installation. Nashua ProAct will maintain the confidentiality of all responses. This information will not be used for anything other than the expressed purposes, nor will it be shared with other organisations.

Part I: Nashua Franchise Information

1. Contact Name:
2. Job Title:
3. Job Function:
4. Tel:
5. Email:

Part II: End-User Organisational Information

6. Company Name:
7. Province:
8. Primary Contact Name:
9. Job Title / Function:
10. Company Tel:
11. Email:
12. IT Contact Name:
13. Job Title / Function:
14. Tel (Direct Line):
15. Email:

Part III: Hardware and Operating System

16. Processor speed in GHz (2.4 GHz or Higher Recommended)
17. Processor bit level (32 or 64 bit)
18. Installed Memory (2GB Required)
19. Free Disk space (5GB Required)
20. Operating system (XP or Higher Required)
21. Internet Explorer Version (7 or Higher Required)
22. .NET Version (2.0)

Part IV: Intra-Network Communication

23. SNMP traffic (port 161) is not blocked or restricted on the network?
24. What SNMP community name is used for printer related devices?

25.	All printers on the WAN accessible from where Nashua ProAct will be installed?	Yes	No
26.	Will the PC/Server where ProAct is installed always be on?	Yes	No
27.	Will Remote Access be allowed? (i.e. Team Viewer, Webex, Go to Meeting, etc.)	Yes	No
	If yes, Please state Remote Access Application preference		

Part V: Proxy / Firewall Restrictions

28.   Is there a domain authenticated proxy?

      If yes, please provide proxy address and port number:

29.   Is there an IE passport authenticated proxy?

30.   Will port 80 (HTTP) allow outgoing printer related data to be transferred from the ProAct application

      back to the ProAct Server located at Nashua Limited?

31.   Will port 443 (SSL / HTTPS) allow license related data to be exchanged between the ProAct application

      and the Nashua ProAct license server?

32.   Is there a firewall or router that will block outgoing XML (SOAP) traffic?

Part VI: Network Connected Printer Infrastructure

33.   Approximately how many network connected printers will be monitored?

34.   Are any printers connected via Jet Direct or compatible devices?

Part VII: Items to Prepare

35.   Please attach/complete a list of subnets where printer related products would be discovered.

      (i.e. 10.0.1.1-254, 10.0.1-254.1-254)

Confirmation & Signature

Name:

Title:

Phone:

Email

Date: (yyyy/mm/dd/)

_____

Signature